



Table of Contents

EVENT.....	2
REGISTRATION.....	2
NAME BADGE.....	2
FAMILY POLICY	2
PARTNER ACTIVITIES.....	3
INTERNET ACCESS & MOBILE COVERAGE on HAMILTON ISLAND.....	3
DRESS CODE.....	3
CPD HOURS.....	3
ACCOMMODATION	4
REEF VIEW HOTEL	4
PALM BUNGALOWS.....	4
WHITSUNDAY APARTMENTS.....	4
THE SUNDAYS.....	4
PERSONAL EXPENSES	5
ADDITIONAL ACCOMMODATION	5
ALTERNATIVE ACCOMMODATION OPTIONS	5
LOCATION MAP.....	5
TRAVEL.....	6
FLIGHTS	6
AIRPORT TRANSFERS (HAMILTON ISLAND).....	7
TRAVEL INSURANCE	7
GENERAL.....	7
MEDICAL & HEALTH CENTRE ON HAMILTON ISLAND	7
CONTACT US.....	8
CONFERENCE QUERIES.....	8
EDUCATION & TRAINING.....	8

IMPORTANT INFORMATION

EVENT

REGISTRATION

The registration desk will be open on arrival day in the Resort Centre to collect your name badge.

Monday 8 September 2025

1:00pm to 6:00pm

Resort Centre, located behind the Reef View Hotel

If you are unable to collect it on Monday, it will be open on Tuesday morning just prior to the start of the conference session.

Please refer to the Registration Policy for changes or cancellations to your bookings.

NAME BADGE

All attendees and partner/guests will need a name badge, and they must be worn at all times. This will allow entry to all sessions you are attending and registered social events as a security measure.

For your own security and for the security of the group, you will not be permitted entry into any organised program activity without your name badge. It will allow security personnel to identify you, and we ask for your co-operation with this matter.

If you lose or misplace your name badge, please visit the Registration Desk in the Resort Centre to organise a replacement.

FAMILY POLICY

The 2025 Counted Conference is a business event; therefore, children cannot attend the conference sessions, events, social functions, and activities.

Child-minding is available on Hamilton Island, whether it is a few hours or an entire day. All their babysitters hold the Qld Government's Blue Card for working with children and are available to look after your child in your room. At the Clownfish Club (for children), the experienced team are all qualified in children's services and are equipped to cater for babies 6 months old through to 12 years. You should pre-book child-minding before you arrive.

<https://www.hamiltonisland.com.au/kids-family-fun/clownfish-club>.

PARTNER ACTIVITIES

There are several activities and sightseeing options that partners can enjoy (at your own expense) during the day while delegates attend the business sessions:

- Barrier Reef Cruises (full day)
- Whitehaven Beach (half day)
- Snorkel Whitsunday Islands (half day)
- Hiking trails on Hamilton Island (at your leisure, no charge)
- Helicopter sightseeing of the Whitsundays
- Water sports
- Spa treatments
- Explore at your pace with a golf buggy hired on the Island

INTERNET ACCESS & MOBILE COVERAGE on HAMILTON ISLAND

There is free Wi-Fi in your hotel room, bungalow or in Whitsunday Apartments. There is also access to Wi-Fi hotspots located around the island including the airport.

There are good mobile signals accessible from Telstra, Optus, and Vodafone networks across the island, although guests should note that there are some isolated locations on the island that may have weak or no signal.

DRESS CODE

- **Sessions** – Delegates are expected to wear business casual for business sessions. We suggest packing a light jacket as air conditioning settings can be variable and may not suit everyone.
- **Pinnacle Sunset Cruise** – Smart casual
- **Count Golf Day** – Golf apparel. Collared shirts for men. No denim.
- **Welcome Count.ed Evening** – Cocktail attire
- **Tribe Dinners** – Smart casual
- **Women in Finance Breakfast** – Business casual
- **Equity Partners Dinner** – Smart casual
- **Emerging Adviser Breakfast** – Business casual
- **Count.ed Festival** – Vibrant, fun and festival-ready!

CPD HOURS

CPD will be awarded for all qualifying industry sessions attended throughout the 2025 Count.ed Conference. The attributable CPD hours, including relevant CPD areas, will be made available via the conference agenda.

To ensure you receive CPD for the sessions you attend, you must check-in to your session via the conference app on your smart device. Once successfully checked in, your attendance will be logged and CPD can be awarded. Further information will be provided once the conference app goes live.

Following the conference, the Count Professional Development team will award CPD to all conference delegates. For Count Authorised Representatives, and other Count members with an active Ontrack account, the Professional Development team will automatically upload relevant CPD hours via your Kaplan Ontrack account. For all other delegates, including Accountants, please email the Professional Development team via professional.development@count.au for a valid CPD Certificate to be issued.

ACCOMMODATION

Check in: 3:00pm

Check out: 11:00am

REEF VIEW HOTEL

This high-rise hotel is located opposite the main resort beach, Catseye Beach. Every room offers stunning views, either out over the sparkling Coral Sea or the island's lush tropical gardens.

We are holding a large number of rooms; all have a balcony and include breakfast for one or two persons:

- Single rooms (for one person) with a king bed or two queen beds.
- Double rooms (for two persons) with one king bed or two queen beds.
- Twin rooms (for two persons) with two queen size beds.
- Family rooms (up to six persons) with two bedrooms, one king bed and two single beds.
- Rollaway beds are available at an additional cost of \$60 per bed per night.

Maximum number of guests per room is four guests. More than two adults are at an additional cost of \$60 per adult per night.

PALM BUNGALOWS

There are twenty ground floor garden bure bungalows set in the grounds of the island resort. They can be booked as single occupancy (one person) or double occupancy (two persons). Buffet breakfast is included at the Reef View Hotel.

WHITSUNDAY APARTMENTS

We have several one-bedroom apartments, which contain a living room and a separate bedroom with a king bed and a single divan. The living room has two single divans, so can be used for up to five persons. They all have a balcony but do not include breakfast as the apartments contain a kitchen with microwave oven, stove & grill, oven, refrigerator, crockery, cutlery, cooking utensils, toaster, kettle. The island has an IGA supermarket.

THE SUNDAYS

The Sundays, Hamilton Island's new boutique hotel. Nestled at the northern end of palm fringed Catseye Beach, The Sundays offers beautiful rooms overlooking the Coral Sea. We have a limited number of one-bedroom suites, available with a King bed or two single beds configuration. The Sundays' guests enjoy exclusive access to the hotel's private swimming pool and cabanas as well as its waters-edge restaurant and bar with spectacular views over the aquatic playground that is Catseye Bay.

PERSONAL EXPENSES

Dry Cleaning/laundry, mini bar items, personal bar beverages, room service and restaurant meals charged to your room are at your own expense. This includes any extra breakfast charged to your room. Only event organised functions and conference program meals and beverages are taken care of.

ADDITIONAL ACCOMMODATION

If you would like to book additional nights on Hamilton Island at one of the main conference options, either before or after the conference program, please advise your preference via the registration site or email to count.edconference@eventscape.com.au.

Your extra night requests are based on availability at the time of you confirming the quoted costs.

ALTERNATIVE ACCOMMODATION OPTIONS

If you have chosen your own accommodation and booked this yourself, you will be required to organise payment and extension stays directly with them. You should also discuss airport transfer arrangements with them for your arrival and departure. Please note that some island accommodation properties are a fair walk from the conference centre.

We highly recommend that once you have booked your own accommodation directly, that you advise our event organisers of where you will be staying. Email count.edconference@eventscape.com.au.

LOCATION MAP

2 – Palm Bungalows (bures)	11 – Sports complex, Tennis	14 – Catseye Beach
3 – Reef View Hotel	12 – Shops, restaurants, bars,	15 – Resort Centre
5 – Whitsunday Apartments	18 – Conference Centre	16 – Main pool



TRAVEL

FLIGHTS

You are responsible for booking and paying for your own flights to Hamilton Island. Here are some examples of the current airline schedules (subject to change).

Sunday 7 Sept – to Hamilton Island

Qantas	Dep Perth	11.55pm	Arr H.I. (via Syd)	12.05pm (next day)
Virgin	Dep Perth	11.55pm	Arr H.I. (via Syd)	2.10pm (next day)

Monday 8 Sept – to Hamilton Island

Qantas	Dep Sydney	9.35am	Arr H.I.	12.05pm
Jetstar	Dep Sydney	12.10pm	Arr H.I.	2.40pm
Virgin	Dep Sydney	11.35am	Arr H.I.	2.10pm
Qantas	Dep Brisbane	11.55am	Arr H.I.	1.40pm
Virgin	Dep Brisbane	11.35am	Arr H.I.	1.25pm
Qantas	Dep Melbourne	7.15am	Arr H.I. (via Syd)	12.05pm
Virgin	Dep Melbourne	8.10am	Arr H.I. (via Bris)	1.25pm
Virgin	Dep Melbourne	8.50am	Arr H.I. (via Syd)	2.10pm
Qantas	Dep Adelaide	6.30am	Arr H.I. (via Syd)	12.05pm
Qantas	Dep Adelaide	7.20am	Arr H.I. (via Bris)	1.40pm
Virgin	Dep Adelaide	6.10am	Arr H.I. (via Bris)	1.25pm

Friday 12 Sept – return from Hamilton Island

Qantas	Dep H. I	12.45pm	Arr Sydney	3.05pm
Jetstar	Dep H.I.	3.15pm	Arr Sydney	5.35pm
Virgin	Dep H.I.	2.50pm	Arr Sydney	5.10pm
Qantas	Dep H.I.	2.20pm	Arr Brisbane	3.50pm
Virgin	Dep H.I.	2.05pm	Arr Brisbane	3.40pm
Qantas	Dep H.I.	12.45pm	Arr Melbourne (via Syd)	5.20pm
Qantas	Dep H.I.	2.20pm	Arr Melbourne (via Bris)	7.40pm
Virgin	Dep H.I.	2.50pm	Arr Melbourne (via Syd)	7.35pm
Qantas	Dep H.I.	2.20pm	Arr Adelaide (via Bris)	6.50pm
Qantas	Dep H.I.	12.45pm	Arr Adelaide (via Syd)	6.30pm
Virgin	Dep H.I.	2.50pm	Arr Adelaide (via Syd)	7.25pm
Qantas	Dep H.I.	12.45pm	Arr Perth (via Syd)	6.45pm
Qantas	Dep H.I.	2.20pm	Arr Perth (via Bris)	9.15pm
Virgin	Dep H.I.	2.50pm	Arr Perth (via Syd)	9.30pm

AIRPORT TRANSFERS (HAMILTON ISLAND)

On arrival at Hamilton Island airport, there are complimentary shuttle transfers that meet all flights. You will be transferred to Reef View Hotel, Palm Bungalows, The Sundays and Whitsunday Apartments. If you are staying elsewhere you will need to discuss transfer arrangements direct with the property or their agent.

For departures from Hamilton Island, you will receive time details the night prior to leaving, if you are staying at Reef View Hotel, Palm Bungalows, The Sundays and Whitsunday Apartments.

TRAVEL INSURANCE

We recommend obtaining travel insurance before attending the 2025 Count.ed Conference. You can get cover for flight & accommodation cancellation if you need to cancel your arrangements due to sickness or death; cover for lost or damaged luggage; theft of valuables.

GENERAL

MEDICAL & HEALTH CENTRE ON HAMILTON ISLAND

The Medical Clinic on Hamilton Island is run by Atticus Health. For non-emergencies, Atticus Health also offers a GP Telehealth service, connecting you with one of their GPs via phone or video, within 1 hour. The Doctor in 'My Pocket Telehealth' service is available 8am-8pm Monday to Friday and 8am-2pm weekends. Book and pay online at docotorinmypocket.com.au or by calling 1300 268 431.

The Medical Clinic is located across the road from the Resort centre.

Ph: (07) 4804 5688

Opening hours:

8.30am-4.30pm Monday to Friday.

8.30am-12pm Saturday.

Closed Sunday.

The Allied Health Centre is a multi-purpose facility providing a range of health support to guests, residents, and staff. It includes Physiotherapy, Shiatsu, Crisis Counselling, Chiropractor.

CONTACT US

CONFERENCE QUERIES

For all queries relating to the 2025 Count.ed Conference, please contact Eventscape via count.edconference@eventscape.com.au.

EDUCATION & TRAINING

For any CPD or training related queries, please contact the Count Financial Professional Development team via professional.development@count.au.